

TERMS & CONDITIONS

• CANCELLATION POLICY

To join you will need to pay a subscription fee of £40. A direct debit will then be set up and processed for the following months, taking a payment of £20 each month moving forwards.

You can cancel at any time however once a payment has been taken, this is non-refundable.

Our cancellation policy is as follows:

- If you wish to cancel please email info@tomaikens.co.uk
- Cancellations need to be processed at least 7 days prior to the scheduled direct debit payment due.

• #COOKINGWITHTOMAIKENS INSTAGRAM MEMBERSHIP

1. Subscriptions

1.1 These Terms only apply to Subscriptions taken out directly via our website www.tomaikens.com (the “Site”).

1.2 You must be at least 18 years old to take a Subscription.

1.3 We will try to process your Subscription promptly, but we do not guarantee that your Subscription will be activated by any specified time. By submitting your payment and other subscription details, you are making an offer to us to buy a Subscription. Your offer will only be accepted by us and a contract formed when we have successfully verified your details, at which point we will provide you with access to your Subscription. We reserve the right to reject any offer in our discretion, for any or no reason.

1.4 If you purchase a Subscription for a third party (a “Gift Subscription”), you will be responsible for managing all aspects of the Gift Subscription.

2. Prices and Payment

2.1 You agree to pay the price at the rate notified to you at the time you take out your Subscription. We may modify the price of any Subscription, remove and/or offer certain other subscription services from time to time. We will always tell you in advance of any increase in the price of your Subscription and offer you an opportunity to cancel it if you do not wish to pay the new price.

2.2 In addition to the Subscription fees due to us, you are responsible for paying any internet connection or other telecommunications charges that you may incur by accessing the Service or using the services available on it. For example, your mobile network operator may charge you for data or roaming services.

2.3 If we discover an error in the prices listed on the Site, we will inform you and give you the option of continuing to purchase the Subscription at the correct price or cancelling your order. If we are unable to contact you using the contact details you provided, we will treat the order as cancelled.

3. Renewals and Cancellations

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3.1 Your Subscription will automatically renew for the same Subscription period (e.g.monthly). Upon renewal, we will charge the current Subscription price using the same card or other payment method that you previously used.

3.2 You agree that your Subscription will begin as soon as we send you the email confirming your Subscription.

3.3 The subscription can be cancelled at any time but the joining fee of £40.00 is non-refundable.

4. How to cancel

4.1 To cancel your subscription you will then need to log in to your account using your email address and the password you created when you purchased your Subscription.

4.2 Customers who buy subscription products can view and manage their subscriptions from their Customer Account. After logging in, they click My account, and then Subscriptions. All subscriptions are listed in the Subscriptions section. To cancel the subscription, click Cancel Subscription.

5. Rights of use

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7. English Law

By taking a Subscription you agree that these Terms will be governed by and construed in accordance with the laws of England. You also accept the exclusive jurisdiction of the English Courts in relation to any dispute that may arise in connection with these Terms or your Subscription.